

MANUFACTURE'S LIMITED WARRANTY

FOR THE CAPACITY TRUCKS PRODUCT LINE – MANUFACTURED BY Capacity Trucks, Inc.

Revised: 2026

Dear Capacity Trucks Customer,

Welcome to your new Capacity Truck. We thank you for your decision to purchase this world-class product. This document outlines the warranty coverage offered with every new Capacity Truck.

For more information or to register your warranty go to www.capacitytrucks.com.

For any questions regarding your coverage, please call [800-458-3238](tel:800-458-3238) or email Capacity Trucks capacityparts@capacitytrucks.com

When requesting warranty, a Claim Reference Number, CRN, will be issued.

DEFINITIONS:

Capacity Warranty - This is the warranty provided by Capacity Trucks for all Capacity components, body structure, and assembly of the finished Capacity Trucks Product (the "Product") and is comprised of the following:

- **Capacity Trucks Basic New Vehicle Limited Warranty (2 year or 6,000 hours)** – the standard warranty covering the first Purchaser for the original approved application within the terms outlined later in this document.
- **Capacity Trucks Mainframe & Boom Limited Warranty (7 years or 25,000 hours)** – the warranty covering the mainframe structure of the finished Product under the terms outlined later in this document. This warranty is offered to the first Purchaser only and for the original approved application.
- **Capacity Trucks Paint Limited Warranty (3 years or 9,000 hours)** – the warranty covering the exterior paint on the finished Product. This coverage is applicable to the first Purchaser only and is prorated after 12 months. Specific warranty details are described later in this document.
- **3rd Party Limited Warranty** - These are warranties provided on specific systems or components installed on the Capacity Trucks Product that remain warranted by the component supplier. For example, these items may include engines and transmissions, where the supplier provides service and support directly to the end-user.
- **Product** - All vehicles, parts and components manufactured by Capacity of Texas Inc. d/b/a Capacity Trucks, a wholly owned subsidiary of REV Group, Inc.
- **Purchaser** - The individual, company, or other legal entity that purchases, at retail, a new

Capacity Truck Product as the end-user either from an authorized Capacity Trucks Dealer, or directly from Capacity.

Warranty policy updates:

- **Towing & Travel:** 2 hours each way @ 125 per hour (\$500)
 - Anything higher requires prior approval
- **Diagnostics:** 2 Hours @ agreed shop rate
- **Warranty Orders:**
 - Parts (if in stock) Capacity pays cost plus 30%
 - If parts not in stock Capacity parts will ship at \$0 cost
- **Emission system:** 5 year warranty update
 - On highway vehicles have a 5 year 100K miles warranty on DEF headers, lines & control valve
 - Off highway vehicles have a 5 year 3000 hours warranty on DEF headers, lines & control valve
 - **Includes electrical components:** DEF tank, DEF QLS, coolant level sensor, OEM engine harness & aftertreatment fuse box
- **OEM Component Warranty** – specific details are described later in this document

STANDARD WARRANTY TERMS:

Capacity Trucks Comprehensive Warranty Coverage

The Capacity Trucks Basic New Vehicle Limited Warranty period runs for two (2) years from the original date of retail purchase by the Product's first Purchaser for the original approved application, or for six thousand (6,000) hours, whichever occurs first. Covers Capacity made products.

Capacity Trucks provides additional coverage for those components defined under the Capacity Trucks Mainframe and Boom Limited Warranty outlined herein for a period of seven (7) years from the original date of retail purchase by the Product's first Purchaser for the original approved application, or twenty-five thousand (25,000) hours, whichever occurs first. **Limitations:** modifications and welding to the frame voids warranty. Repairs must be made by a Capacity authorized service provider, with some exceptions for certified internal repairs.

Capacity Trucks provides additional coverage for exterior paint on the finished Product defined under the Capacity Trucks Paint Limited Warranty outlined herein for a period of three (3) years and prorated after the first (1st) year from the original date of retail purchase by the Product's first Purchaser.

During these specified warranty periods, Capacity Trucks agrees to provide coverage for parts and labor to perform repairs necessary subject to the items and limitations of this warranty agreement. Specific warranty details are described later in this document within the sections "**What is Covered by this Warranty**" and "**What is Not Covered by this Warranty**".

3rd Party Warranty

In certain instances, components such as engines and transmissions are installed during the manufacturing process but are covered by their own distinct manufacturer warranties. While Capacity Trucks Customer Care will provide reasonable assistance in coordinating warranty support, these components shall be warranted solely by the respective supplier in accordance with the terms and conditions of that supplier's warranty. Such coverage shall not be the responsibility of Capacity Trucks. The applicable supplier warranty documentation will be provided with each new Capacity Trucks product and will also be made available upon request.

CAPACITY TRUCKS WARRANTY STATEMENT:

Capacity Trucks warrants each new Product will be free of defects in materials and workmanship used during the manufacturing process. Warranty coverage is provided based on ordinary use and service within the expressed time and operational hour limits set forth herein. In the event your vehicle requires repairs, the following terms and conditions shall apply:

WARRANTY TERMS AND CONDITIONS

The following Terms and Conditions apply to all Capacity Trucks warranties described herein:

Disclaimer of Warranty

THE FOREGOING WARRANTIES ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Limitation of Remedies

In no case shall Capacity Trucks be liable for any special, incidental, or consequential damages based upon breach of warranty, breach of contract, negligence, strict tort, or any other legal theory. Such damages include, but are not limited to, loss of profits, loss of savings or revenue, loss of use of the truck or any associated equipment, cost of capital, cost of any substitute truck, equipment, facilities or services, downtime, the claims of third parties including customers, and injury to property. This limitation does not apply to claims for personal injury. In the event this provision is held to be invalid, illegal, or unenforceable in any respect, such invalidity, illegality, or unenforceability will not affect any other provision of this Warranty, but this Warranty will be construed as if such invalid, illegal, or unenforceable provision or provisions had never been contained herein.

Warranty Claim Procedure

The Purchaser must notify Capacity Trucks Customer Care, or an authorized Capacity Trucks Warranty Provider, of a potential Warranty Claim prior to the initiation of any warranty work. Within a reasonable time of receipt of the notification, Capacity Trucks, or its authorized Warranty Provider, will provide the Purchaser with further instructions on how to proceed with such warranty claim. If a non-authorized service center must be used for warranty work, the same process as an authorized Capacity Trucks Provider must be followed and estimates must be provided prior to the initiation of any warranty work.

Any notice of a warranty claim and all other warranty correspondence must be submitted on-line at www.capacitytrucks.com or sent to Capacity Trucks, 401 Capacity Drive, Longview, TX 75604, Attn: Product Services. Capacity Trucks may designate new contact instructions and will notify the Purchaser in the event of such change.

Time Limit for Bringing Suit

Any action for breach of warranty must commence within twenty-four (24) months following registered in-service date of the Product or within one (1) month following the first six thousand (6,000) hours, whichever occurs first. If the Product is not registered, the warranty period will commence on the ship date from Capacity Trucks or the original date of retail purchase by the Product’s first Purchaser, whichever occurs first.

No Other Warranties

Unless modified in writing and signed by both parties’ authorized representatives, this agreement is understood to be the complete and exclusive agreement between the parties, superseding all the prior agreements, oral or written, and all other communications between the parties (including without limitation any terms and conditions contained in any purchase order or sales invoice issued pursuant to the sale of this truck) relating to the subject matter of this agreement. No employee of Capacity Trucks or any other party is authorized to make any warranty in addition to or in lieu of those made in this agreement.

Approved Application.

Original approved application is defined as below. The approved application will be documented in the final Sales Order Agreement.

Model	Approved Application	Duty-Cycle	Loading/ GCWR	Surface Condition
TJ5000	Intermodal	3 shifts	Medium (Up to 81,000 lbs.)	Rough (Potholes, Railroad Crossings)
TJ6500	Warehouse/Distribution	1, 2, or 3 shifts	Street Legal Loads, Light (Less than 125,000 lbs.)	Good
TJ9000	Port	Intermittent	Heavy (Up to 242,000 lbs.)	Rough (Potholes, Railroad Crossings)
Sabre 5	Warehouse/Distribution	1, 2, or 3 shifts	Street Legal Loads, Light (Less than 81,000 lbs.)	Good

Warranty Registration.

Warranty Registration is required to activate coverage on new Products. Upon receipt of a Capacity Trucks Product, and within fourteen (14) days of delivery, Purchaser is required to submit the final Product acceptance and warranty registration on-line at www.capacitytrucks.com. The Product registration must be on file for any warranty claim to be considered otherwise the Product ship date from Capacity Trucks or the original date of retail purchase by the Product’s first Purchaser, whichever occurs first, will be used as a proxy for the start of the warranty period.

CAPACITY TRUCKS BASIC NEW VEHICLE WARRANTY:

1. What is Covered by this Warranty?

Capacity Trucks Basic New Vehicle Warranty provides coverage for the first Purchaser for the original approved application, beginning on the original date of retail purchase, Limited Warranty period runs for two (2) years from the original date of retail purchase by the Product's first Purchaser, or for six thousand (6,000) hours, whichever occurs first. Capacity Trucks warrants that the Product, and all other original components manufactured by Capacity Trucks, are free from defects in materials used and workmanship during manufacturing.

If, within any of the applicable Capacity Trucks warranty periods, a defect in material or workmanship is discovered, the Purchaser shall contact Capacity Trucks Customer Care, or an authorized Capacity Trucks Warranty Provider for inspection and warranty claim authorization before proceeding with repairs. In no event shall such notification be received later than one (1) month after the applicable warranty period or one (1) month after the applicable hours, whichever occurs first.

Within a reasonable time of receipt of such notification, Capacity Trucks will work to correct any covered defect in material or workmanship with either new or used replacement parts, at Capacity Trucks' option. Such repair, including both parts and labor, is at Capacity Trucks' expense. The following are included under this warranty: Boom Lift, Cab Structure, Emission Control System, and I/O Module.

OEM Component Warranty

Components that are not designated as wear and serviceable items (examples of wear and serviceable items are listed later in the document) and do not fall under a 3rd Party Warranty shall carry a limited warranty not to exceed the standard truck warranty period of two (2) years or six thousand (6,000) operating hours, which covers both parts & labor. Extended warranties are available to be purchased up to three (3) years, nine thousand hours (9,000).

2. What is Not Covered by this Warranty

Capacity Trucks does not warrant the following:

- a. Damage caused by use of the truck for purposes other than those for which it was designed.
- b. Damage caused by use of the truck in applications other than those approved at point of sale.

- c. Damage caused by accident or the negligence of the Purchaser or any third party.
- d. Damage caused by disasters such as fire, flood, wind, lightning, acid rain, or industrial fallout.
- e. Damage resulting from misuse, accidents, or environmental conditions—including sand, salt, road debris, or tree sap—is also excluded from warranty consideration.
- f. Damage caused by the Purchaser’s failure to provide normal preventive maintenance as customarily accepted in the industry or as set forth in maintenance guidelines.
- g. Filters, belts, batteries, bushings, or other parts which are a part of normal maintenance replacement.
- h. Damage caused by unauthorized or improper installation of attachments, inadequate maintenance, repairs, modifications, or alterations.
- i. Damage caused by replacement of original parts or components with unauthorized substitutes.
- j. Damage during shipment.
- k. Damage caused by normal wear and tear.
- l. Any abuse or misuse by the Purchaser or Operator.
- m. Towing, Rentals, Travel Expenses or Loss of Revenue.
- n. Damage caused by exposure to contaminants, corrosives, chemicals, irradiation or environmental or atmospheric conditions.
- o. All claims relating to Tires; such claims are solely the responsibility of the manufacturer; and
- p. Any export documentation fees, preparation costs or special packaging requirements.
- q. If a truck is submitted for warranty repair and no defect is found, or the reported condition cannot be duplicated, the repair may be determined to be non-warrantable.
- r. Warranty coverage is limited strictly to defects in materials or workmanship, as defined by Capacity.

s. **Wear & Serviceable items**

The following are examples considered to be wear and serviceable items and shall be excluded from **OEM Component Warranty eligibility**. This list is representative and not all-inclusive:

Powertrain Items	Brake System Items	Electrical System Items
- Fluids	- Brake linings	- Batteries
- Lubricants	- Governors	- Incandescent Bulbs
- Filters	- Air dryer element	- Fuses & relays
- Gaskets	- Slack adjusters	
- Sensors	- Brake Chambers	
- Belts	- Purge valve	
- Hoses		

Axles	Suspension	Cab Items	Tires & Wheels
- Wheel Seals	- Shocks	- Wipers	- Tires
- Bushings	- Valves	- A/C filter	- Valve stems
- Kingpin	- Bushings		- Wheels
- Hubs	- Valves		
- Bearings			
- Fasteners			

CAPACITY TRUCKS MAINFRAME & BOOM LIMITED WARRANTY:

Capacity Trucks Mainframe & Boom Limited Warranty period runs for seven (7) years from the original date of retail purchase by the Product’s first Purchaser for the original approved application, or twenty-five thousand (25,000) hours, whichever occurs first. Capacity Trucks warrants, to the first Purchaser only, the structural integrity of the mainframe and boom structure as outlined below. All claims made under the Truck Mainframe and Boom Limited Warranty require prior written authorization from Capacity Trucks Customer Care.

1. What is covered by this Warranty?

“Truck Mainframe & Boom” as defined for this warranty coverage is limited to structural components manufactured by Capacity Trucks used to build the Product. This includes:

- Frame Structure
- Boom Structure

2. What is Not Covered by this Warranty

This warranty does not provide coverage for the following structural components:

- Any product, components or parts not manufactured by Capacity Trucks.
- Any unauthorized modifications may void the warranty coverage.
- Damage caused by use of the truck mainframe for purposes other than those for which it was designed.
- Damage caused by use of the truck in applications other than those approved at point of sale.
- Damage caused by accident or the negligence of the Purchaser or any third party or by disasters such as fire, flood, wind, lightning, acid rain, and industrial fallout.
- Damage caused by the Purchaser’s failure to provide normal preventive maintenance as customarily accepted in the industry or as set forth in maintenance guidelines.
- Damage caused by unauthorized or improper installation of attachments, repairs, modifications, or alterations.

- Damage caused by replacement of original parts or components with unauthorized substitutes.
- Damage during shipment
- Any abuse or misuse by the Purchaser or Operator.
- Towing, Rentals, Travel Expenses or Loss of Revenue; and
- Damage caused by exposure to contaminants, corrosives, salt, chemicals, irradiation or environmental or atmospheric conditions.

CAPACITY TRUCKS PAINT LIMITED WARRANTY:

Capacity Trucks warrants, to the first Purchaser only, that the exterior paint is free from defects in material and workmanship and further warrants that the truck body will remain free from paint defects throughout the duration of the Capacity Trucks Paint Limited Warranty period.

The Capacity Trucks Paint Limited Warranty period runs for three (3) years from the original date of retail purchase by the first Purchaser. However, after the first year (1) year, the coverage will be prorated in accordance with the schedule below:

Time Period	Coverage
≤12 months	100% materials and labor are covered
≤24 months	50% materials and 50% labor are covered
≤36 months	50% materials and 25% labor are covered

1. What is Covered by this Warranty?

The Capacity Trucks Paint Limited Warranty provided herein shall cover and extend to the following properties of the paint system:

- Loss of adhesion of the paint system resulting in rust.
- Cracking of the paint system.
- Loss of adhesion of any element of the paint system.

If Purchaser discovers a defect in material or workmanship within this warranty period, it must promptly notify Capacity Trucks Customer Care in writing. In no event shall Capacity Trucks be obligated to accept such notification unless it is received by Capacity Trucks Customer Care not later than one month following the expiration of the warranty period.

Within a reasonable time after such notification, Capacity Trucks will work to correct any defect in material or workmanship. Such repair, including both paint materials and labor, is at Capacity Truck's expense according to the schedule listed above.

All warranty work is subject to Capacity Trucks', or its agent's, prior examination and approval and will be performed by an authorized Capacity Trucks service provider, or its agents at service centers

designated by Capacity Trucks, or its paint vendor.

All costs related to transportation to and from the designated service center will be at the Purchaser's sole expense and is not included as a cost of repair covered by this warranty. These remedies are the Purchaser's exclusive remedies for breach of warranty.

2. What is Not Covered by This Warranty

Capacity Trucks does not warrant:

- Exterior finish on trim or any fiberglass components, including but not limited to hardware moldings, windows, mirrors, lights and other appointments and accessories.
- Any product finishes, component finishes or finishes of parts not manufactured by Capacity Trucks.
- Damage caused by use of the truck for purposes other than those for which it was designed.
- Damage caused by use of the truck in applications other than those approved at point of sale.
- Damage caused by accident or the negligence of the Purchaser or any third party
- Damage caused by disasters such as fire, flood, wind, lightning, acid rain, and industrial fallout.
- Damage caused by the Purchaser's failure to provide normal preventive maintenance as customarily accepted in the industry or as set forth in maintenance guidelines.
- Damage caused by unauthorized or improper installation of attachments, repair, modifications, or alterations.
- Damage caused by replacement of original parts or components with unauthorized substitutes.
- Damage during shipment.
- Damage caused by abrasion or external foreign objects.
- Decals, stickers, name plates, pin stripes, or damage caused by application or removal of the same.
- Damage resulting from dissimilar metal contact corrosion, or crevice corrosion.
- Any abuse or misuse by the Purchaser or Operator.
- Towing, Rentals, Travel Expenses or Loss of Revenue.
- Damage caused by exposure to contaminants, corrosives, salt, chemicals, irradiation or environmental or atmospheric conditions; and
- Damage caused by adhesive decals, vinyl wraps, or other non-factory graphics installations.

CLAIM FILING PROCESS:

Warranty Filing Flow Chart

